

## **BSB Products Limited**

Registered Office: Bancroft House, 10 Bancroft Road, Reigate, Surrey, RH2 7RP  
Company Registration No. 08263256

### TERMS & CONDITIONS

All orders are only accepted by us subject to the following conditions:

- Trade orders in the UK less than 24kg per order will be charged £4.00 for delivery (Trade orders in Ireland less than 150kg per order will be charged £30.00 for delivery).
- Orders or parts of orders may be withheld if the credit limit is exceeded.
- All invoices must be paid in full within 28 days of invoice date unless otherwise agreed.
- All goods remain the property of BSB Products Limited until paid for in full.
- VAT is calculated at the appropriate rate on the total invoices after all discounts have been deducted.
- Failure to pay any sum owing to us by the due date will result in all amounts outstanding becoming due and payable. We may at our discretion, withhold further deliveries until payment is received or cancel this contract.
- Delivery time given by us is an estimate only and no liability will be accepted for any loss caused through late delivery or non-delivery.
- All goods delivered must be examined at the time of delivery; any damaged or defective goods should be signed for as damaged otherwise no credit will be given. The delivery documentation must be signed accordingly.
- If there is any shortage on the delivery or any goods are delivered damaged, the customer shall inform us within 24 hours of delivery, failing that the goods shall be deemed to have been delivered without damage or shortfall and in accordance with the delivery documents.
- Our liability for short delivery, damaged or defective goods shall be strictly limited to the provision of any goods not delivered or at our option the replacement of any damaged or defective goods or refund the purchase price (if paid).
- If there is any shortage of delivery, the customer shall not refuse the goods but shall accept the goods as a part of the order. The delivery documentation must be completed accordingly.
- We shall not be under any liability for any failure to perform any of our obligations due to events or circumstances outside our reasonable control.